

Intuit QBO Certification Exam Mapping

Computerized Accounting with QuickBooks Online 2021 Update

Become a QuickBooks Certified User

What is a QuickBooks Certified User? An individual who has passed the QuickBooks certification exam administered by Certiport. <https://certiport.pearsonvue.com/Certifications/QuickBooks/Certified-User/Overview>

What does the certification exam cover? The exam covers entry-level skills needed to plan, build, and maintain a company's accounting system using QuickBooks software. Specific skills are identified in Intuit's Objective Domains.

Why would I want to become a Certified User? Certification demonstrates your proficiency in QuickBooks to current and future employers!

How do I get more information about taking the exam? Your school may already offer testing or know an authorized testing center close to your location so check first with your instructor. If not, you can search for a Testing Center at www.certiport.com/locator.

How can I use this book to help me pass the exam? This book has been mapped to Certiport's Domain Objectives. (See the table below.) Before you take the exam, make sure you read through the objectives. If you need to review a topic, go to the pages listed.

NOTE: The following objective domains were released in July 2021

Domains	Objectives A student should know	Computerized Accounting with QuickBooks Online 2021 Update by Williams/Johnson
1.0	QuickBooks Online Administration	
1.1	Set up QuickBooks Online	
1.1.1	Recognize features and benefits of QuickBooks Online Plus	1-1 to 1-6
1.1.2	Describe licensing requirements for setting up an entity in QuickBooks Online	1-5; 2-3; 2-13
1.1.3	Describe the process of migrating a company to QuickBooks Online	2-2 to 2-4; 2-11 to 2-29
1.1.4	Describe the access of each default user role	6-1 to 6-7
1.2	Manage QuickBooks Online settings for a company	
1.2.1	Identify the company information that you can and can't edit	2-5 to 2-8
1.2.2	Recognize the benefits of the Close the Books feature	5-19 to 5-20
1.2.3	Compare and contrast the cash and accrual accounting methods	2-4; G-1; G-2
1.2.4	Identify the purposes of project tracking, class tracking, and locations	9-4 to 9-5; 10-2 to 10-3
1.2.5	Describe how to activate project tracking, class tracking, and locations	9-5 to 9-16; 10-3 to 10-6
1.2.6	Identify the tasks performed by automation	2-16; 3-41; 9-27 to 9-30; 8-41
1.3	Manage lists	
1.3.1	Identify the lists that you can import	2-18 to 2-28
1.3.2	Identify the content of various lists	1-21 to 1-27
1.3.3	Identify the appropriate lists for different purposes	1-21 to 1-27
1.3.4	Identify when and how to add, edit, delete, and merge list items	1-21 to 1-25; 8-22 to 8-25 (COA) 3-10 to 3-16; (Customer) 3-16 to 3-22 (Product/Svc) 4-4 to 4-9 (Vendor)
1.3.5	Manage the Chart of Accounts	1-21 to 1-25; 8-22 to 8-25

1.4	Manage recurring transactions	
1.4.1	Describe reasons for making transactions recurring	9-27 to 9-30
1.4.2	Define types of recurrence	9-27 to 9-30
1.4.3	Describe how to implement recurring transactions	9-27 to 9-30
1.5	Manage journal entries	
1.5.1	Identify the information required for journal entries	5-12 to 5-14
1.5.2	Describe how to implement journal entries	5-12 to 5-14
1.6	Connect QuickBooks Online to apps	
1.6.1	Identify the purpose of apps	1-12
1.6.2	Identify where to get apps	1-12
1.6.3	Identify the risks and benefits of extending functionality through apps	See Certification handout
2.0	Sales and Money In	
2.1	Set up customers	
2.1.1	Identify the importance of the Display Name field	3-10 to 3-11
2.1.2	Differentiate between billing and shipping addresses	3-11; 6-13 to 6-14
2.1.3	Define and describe the use of customer payment terms	3-24 to 3-25
2.1.4	Identify taxable and non-taxable customers	6-19 to 6-21
2.1.5	Define and describe the correct use of sub-customers	6-12 to 6-13
2.2	Set up products and services	
2.2.1	Describe and differentiate between products and services	1-26; 3-16 to 3-17; 6-21 to 6-22
2.2.2	Identify the information required to set up products or services	3-16 to 3-17; 3-19 to 3-22; 6-21 to 6-27
2.2.3	Describe reasons for setting up products or services	1-26; 3-16 to 3-17; 6-21 to 6-22
2.2.4	Contrast inventory products and non-inventory products	1-26; 3-16 to 3-17; 6-21 to 6-22
2.3	Manage sales settings	
2.3.1	Customize sales forms	3-6; 11-14 to 11-18
2.3.2	Customize email message forms	11-18
2.3.3	Describe the purpose of activating customer discounts	6-28 to 6-30
2.3.4	Describe the QuickBooks Payments feature and how it differs from traditional payments	1-13; See Certification handout
2.4	Record basic money-in transactions	
2.4.1	Describe the money-in transaction workflow	3-26; 3-50
2.4.2	Record and manage invoices and sales receipts	3-26 to 3-31; 3-1 to 3-2; See Certification handout
2.4.3	Receive, record, and manage payments, undeposited funds, and deposits	3-32 to 3-38; 8-15 to 8-16
2.4.4	Record credit memos and refund receipts	3-39 to 3-45
3.0	Vendors and Money Out	
3.1	Manage vendor records	
3.1.1	Describe how to identify existing customers as vendors	4-5
3.1.2	Describe when and how to merge vendor accounts	See Certification Handout
3.1.3	Describe how to add or change vendor payment terms	4-5
3.1.4	Describe how and why to identify vendors as 1099 contractors	4-6
3.2	Manage expense settings	
3.2.1	Describe how and why to activate expense tracking by customer	10-15 to 10-20
3.2.2	Describe when and how to make expenses and items billable	10-20 to 10-21
3.2.3	Describe how to identify unbilled billable expenses	10-22 to 10-24; 10-27

3.3	Record and manage basic money-out transactions	
3.3.1	Describe the money-out transaction workflow	4-2; 4-28
3.3.2	Identify types of money-out transactions	4-10; 4-28
3.3.3	Compare and describe the appropriate use of checks and bill payments	4-10; 4-16 to 4-17; 4-24 to 4-28
3.3.4	Describe the effects of recording bills, checks, and credit card transactions	4-12 to 4-28
3.3.5	Differentiate between expense transactions and bank feed transactions	See Certification Handout
3.3.6	Describe how to record check, credit card, and debit card expense transactions	4-16 to 4-17; 4-21 to 4-23; See Certification handout
3.3.7	Describe the use and effects of vendor credits and refunds	7-18 to 7-20
3.3.8	Describe why and how to void, delete, and edit money-out transactions and the impact thereof	3-1 to 3-2; 4-18 to 4-20
4.0	Bank Accounts, Transaction Rules, and Receipts	
4.1	Implement financial account connections	
4.1.1	Identify the types of financial accounts QuickBooks Online can connect to	8-41
4.1.2	Describe the benefits of connecting QuickBooks Online to accounts	8-41; See Certification handout
4.2	Manage bank feeds	
4.2.1	Process bank feed transactions	8-41 to 8-43
4.2.2	Define and describe the use of bank rules	8-44 to 8-45
4.3	Manage receipts	
4.3.1	Identify methods of uploading receipts	8-18 to 8-21
4.3.2	Describe how to record transactions from uploaded receipts	8-21 to 8-22
5.0	Basic Reports and Views	
5.1	Describe the content and purpose of reports	
5.1.1	Describe the content and purpose of financial reports	5-15 to 5-18
5.1.2	Describe the content and purpose of money-in reports	3-47 to 3-49; 6-49 to 6-50
5.1.3	Describe the content and purpose of money-out reports	4-29; 7-27
5.2	Customize and deliver standard reports	
5.2.1	Customize standard reports	1-31 to 1-36; 11-2 to 11-4
5.2.2	Identify report delivery formats	1-36 to 1-37; 11-4; 11-18 to 11-20
5.3	Access other reports and views	
5.3.1	Describe the content of the Audit Log	6-7 to 6-8
5.3.2	Describe the content and functionality of the dashboards	1-14 to 1-15; 3-8; 4-3