

## Help! The test drive company isn't working.

- Occasionally, some of the tools in the test drive company file temporarily stop functioning.
  - Customers, vendors, and products/services don't appear in dropdown menus.
  - You can't tab through fields in forms.
  - Creating a new account, customer, or vendor is impossible.
  - Etc.
- These 'glitches' typically self-resolve within a few minutes.
- If they don't, try one of the tricks below to get back up and running. (Reminder: The test drive company will reset once you close the program, so if you were in the middle of a Practice Exercise when the software stopped working, you'd need to redo the steps once you get signed into the new browser or the private browsing window.)

